



# LET'S WORK TOGETHER DURING THIS TOUGH TIME

The Tourism Grading Council of South Africa is extremely grateful for your cooperation as our country and the world locks down. This is an incredibly challenging time for us all especially in the tourism sector as we are bearing the brunt of our guests' inability to travel. We urge you to abide by the measures announced by South Africa's National Command Council.

Darryl Erasmus, Chief Quality Assurance Officer, has some pertinent messages for you as we commit to providing you with information during this unprecedented time.

We appeal to you to exercise leniency in applying cancellation clauses as our guests are unable, rather than unwilling, to travel.

**TGCSA appeal to establishments:** [view video here](#)

We, as the Tourism Grading Council, are committed to sharing information with you directly through email and on our social media platforms during this difficult time. You can email us at [feedback@tourismgrading.co.za](mailto:feedback@tourismgrading.co.za)

**TGCSA communicating latest developments:** [view video here](#)

We urge you to make every effort to ensure that the information you are receiving and sharing is valid and accurate as fake news adds to the panic.

**TGCSA credible information sources:** [view video here](#)

The South African government is making relief funding available for businesses who are impacted by the current situation. We urge you to find out how you can access the funds.

Please access the following:

- UIF Guide specific to COVID-19: [www.labour.gov.za](http://www.labour.gov.za)
- Small Business Fund: [www.smmesa.gov.za](http://www.smmesa.gov.za)

The National Department of Tourism has made an additional R200 million available to assist SMEs in the tourism and hospitality sector who are under particular stress due to the travel restrictions.

[www.tourism.gov.za](http://www.tourism.gov.za)

**SMME Fund Info Video:** [view video here](#)