

ENTERPRISE ANALYSIS MANAGER

An exciting Enterprise Architecture opportunity exists at our Head Office in South Africa, to join our Digital and Technology (DigiTech) business unit as an Enterprise Analysis Manager. We invite applications from individuals who are passionate about promoting South Africa as a Tourism Destination and possess the required skills and experience.

Purpose of the Role

The Enterprise Analysis role is responsible for driving greater operational efficiency through technology and system/application architecture planning, development, implementation and support. This involves business requirements analysis, development, implementation, support and monitoring of business systems and technology (including Digital platforms) as well as project management.

Key Performance Areas:

Functional integration of business solutions across multiple domains

- Oversee the creation and maintenance of the system and technology architecture and repository;
- Monitor and assess the effectiveness of application/systems and technology architecture models;
- Analyse and select standards, industry recognized methodologies and tools involved in the design and management of processes;
- Review the DigiTech strategy and ensure alignment to Business strategy while understanding its implications on enterprise architecture;
- Conduct repeatable strategy, architecture, roadmap and planning workshops and identify quick wins;
- Lead detailed discovery analysis;
- Serve as the subject matter expert with respect to Enterprise systems for configuration, customization and usage, maximizing end user adoption;
- Review, analyse, and develop cost effective and efficient solutions in line with user/business requirements;
- Identify relative system priorities and schedules that mitigates business and system risk;
- Identify and monitor system integration opportunities and initiatives systems;
- Apply revisions, upgrades, and performance reviews to enterprise software.

Solution analysis, design and impact management and identification

- Ensure adherence to adopted methodologies or frameworks for business solution implementations;
- Develop and maintain business process and system documentation and workflows in support of process improvement activities enabled by information technology;
- Formulate alternative system solutions to meet overall business objectives;
- Develop new system implementation plans, custom scripts and testing procedures to ensure operational reliability, high availability and system security of enterprise services;
- Establish guidelines and methods for the installation and management of the host environment and client tools;
- Develop procedures and documentation for backup and restoration of host operating systems and host-based applications and Disaster Recover/Continuity of Operations (DR/COOP) capabilities;
- Develop tools, procedures, and training sessions for operations and other customer support organizations;
- Design and update operational Reports as per information needs.

Improve processes efficiency and operations productivity

- Stay current with technological developments and provide recommendations on how to take advantage of new advancements;
- Identify methods, solutions, and provide project leadership and management in order to provide a high level of service to SA Tourism staff and management;
- Ensure system security across enterprise application services, including contribution to security best practices;
- Create business partnering through provision of services as per technology developments in DigiTech vs Tourism industries.

Lead a team of System/Business Analysts under Enterprise Analysis function.

- Formulates information technology training solutions aligned to overall business strategies;
- Coordinate with departmental and Human Resource training teams to help implement DigiTech specific training tools;
- Serve as an advocate, process owner and system administrator for knowledge management and delivery framework to enable rapid deployment of training programs, re-use through time and a closed loop, continuous process improvement model;
- Consult with developers on application design, development, testing and implementation;
- Manage projects at an organisational and business unit level;
- Oversee management of business process improvement initiatives organisation wide;
- Manage application support services through service level and operation level agreements (SLA and OLA);
- Ensure good system availability;

- Prepare periodical reports and make presentations as required;
- Support change management initiatives as per Business systems

Minimum Qualifications and Experience

- A Bachelor Degree/Diploma in Information Technology or Computer Science;
- TOGAF Certificate;
- Project Management Certification;
- MIS/Business Intelligence Qualification is added advantage;
- 6 years in experience Systems Architecture;
- 6-year Expertise in ICT services management, Business Analysis and Business Process Improvement;
- 4-5 years Expertise in System Design;
- 3-6 years' knowledge of Change;
- Strong awareness of technology products;
- 3-6 years' experience Database architecture;
- 3-6 years' experience Enterprise security architecture;
- 3-6 years' expertise of Business intelligence and data warehousing.

Knowledge and understanding of:

- Governance, risk and compliance;
- Enterprise security architecture;
- Enterprise 2.0 and content management;
- SOA and application integration architecture;
- Server, storage and networking architecture;
- Virtualization and cloud computing architecture;
- Enterprise, operations and systems management;
- Relevant legislation and regulatory requirements namely, POPI Act, PFMA, Treasury Regulations and Frameworks on performance information and strategic plans.

Visit us @ www.southafrica.net

Detailed CV to be sent to : hr@southafrica.net
Closing date : 25 February 2022

Important note:

People with disabilities are encouraged to apply. Due to a large amount of correspondence we envisage receiving, only shortlisted candidates will be contacted. Should you have not heard from us Four weeks after the closing date, kindly consider your application unsuccessful. No late applications will be accepted.